



# Seneca Animal Hospital Boarding Policies & Consent 2020

## VACCINATIONS REQUIREMENTS

Boarding guests must be up to date on our required vaccines. Proof must be provided or it will be presumed the guest is not up to date on vaccines and the guest will be vaccinated at the owner's expense. If the guest receives their vaccines while or 2 weeks prior to boarding they may not be fully protected yet, and this is a risk the owner understands and is willing to take.

Canine Vaccines: Rabies, DA2PP, Bordetella & Influenza Combo

Feline Vaccines: Rabies, RCCP, Leukemia & Combo Test within the last 12 months

## FLEA/TICK FREE FACILITY

All boarding guests are expected to be flea/tick free. Upon arrival your pet will be checked for flea and ticks. If they are found the animal will be treated at the owner's expense. If we see parasites in a guests stool, we will perform a fecal test to ensure the health of all other guests and will need to treat at the owner's expense.

## ILLNESS/INJURING/ABANDONMENT

Every effort is made to ensure our boarding guests have a safe and comfortable time. However, Seneca Animal Hospital will not be held responsible for any illnesses or injuries that could occur. Guests may become stressed and experience an illness because they are away from home. Seneca Animal Hospital will take every reasonable precaution, and the owner understands this risk and agrees to pay for all services rendered.

In the event an owner neglects to pick up their pet within five days of the scheduled discharge and does not notify SAH within that time period, we may assume your pet is abandoned and is authorized to adopt out or do what is deemed best for the pet. Abandonment does not relieve the pet's owner of charges incurred while boarding at SAH.

## FRESH FOOD AND WATER

Every boarding guest is provided with fresh water throughout the day and fresh food twice daily unless you request otherwise. All guests are fed Purina- Gastro Science Diet. You are more than welcome to bring your own food and treats for the boarding guest. In the event that your pet is not eating sufficient quantities of food, we will provide Purina- Gastro Science Diet Wet Food at the expense of the owner.

## PERSONAL BELONGINGS

All boarding guests are provided with a raised orthopedic bed while boarding. Guests will be given soft blankets as long as they don't try to chew or ingest them. We prefer that you do not send of large beds, blankets or toys with your boarding pet. Seneca Animal Hospital is not responsible for any items left with boarding guests if they are lost, damaged or destroyed.

## BATHROOM HABITS

SAH walks their guests three times daily to give them exercise and potty breaks. Some guests may need to urinate more frequently and have accidents in their kennel. We recommend that dogs who have frequent accidents opt for the extra walk and explore enrichment service. This allows the guest to empty their bladder and not make a mess in their kennel, which keeps them clean and comfortable.

## MEDICATIONS ADMINISTRATION

Seneca Animal Hospital will administer one medication per day for free. Two or more medications, as well as injections are subject to a \$4.00 per day charge. Ample quantities of the medication, along with clear and concise, written instructions must be provided. There is however an additional weekend charge, if a technician has to come in and administer any medication, that charge is \$40.00 per weekend.

## BATHS AND OTHER REQUESTED SERVICES

Guests that are boarding 4 nights or more are recommended to have a departure bath at the expense of the owner. Dogs under 50lbs will be charged \$15 and dogs over 50lbs will be charged \$25. You may request a full boarding bath or groom at an additional price. You may also decline the departure bath, but by doing so you are accepting that your pet will not be bathed and freshened up before leaving. Seneca Animal Hospital recommends a bath before leaving due to guests' potential to have accidents in their suites, get rained on if weather is bad or if walked in wet grass in the mornings.

## AFTER-HOURS PICK UP AND DROP OFF

If you prefer to drop off and pick up your pet outside of normal hospital hours, you may do so by making those arrangements when you drop off for boarding. The Sunday after-hours time is between 2:00 pm and 4:30 pm. There is an additional fee of \$18 per pet to use the after-hours option for pick up and drop offs. No after-hour options are available on holidays.

## BOARDING AND DAYCARE FEES

Boarding is charged per pet, per night and includes their kennel suite choice, bedding, house diet, water, administering one medication, three daily walks, daily cleanings, & daily care provided by our boarding attendants. Boarding Canine Suite: \$27 per night (additional guest sharing the run is \$21 per night for second guest). Boarding Canine Luxury Suite: \$37 per night; Includes Photo Update, extra afternoon walk, daily treats, and a play time session (additional guest sharing the run is \$31 per night for second guest). Feline Boarding Condo: \$15 per night (additional cat sharing a condo is \$12.50 per night for the second guest). Exotic Boarding: \$15 per night (ask for species specific pricing)

All boarding guests that are not picked up by 1:00pm on the day of discharge will be subject to an additional \$15 day boarding fee per canine guest, or \$8.50 day boarding fee per feline/exotic guest. All guests who check-in and out on the same day will be charged the day boarding fee.

The owner agrees to pay in full for all services rendered when picking up their pet from boarding.

## WHAT TO EXPECT DURING AND AFTER BOARDING

Every boarding guest at Seneca Animal Hospital is provided with attentive care, clean bedding, fresh food and water every day. Dogs are let outside 3x daily and have access to an outdoor run all day. As time allows, our boarding attendants give special attention, hugs and cuddles. Despite all this care, any boarding facility, including ours, is not home. Strange noises, smells and the presence of other pets may produce anxiety in your pet and may result in an interruption of their normal eating, drinking, sleeping and bathroom habits.

When your pet returns home he/she may have a temporary increase in eating and drinking, may immediately want to use the bathroom, and may sleep more their first day home. These behaviors are all normal and should not cause alarm. If any symptoms persist that worry you, please give us a call.

## CONSENT TO BOARD

I do hereby consent to board my pet at Seneca Animal Hospital. My signature confirms that I understand and agree to all the policies set forth in this form.

I understand that each boarding visit I will be asked to complete a boarding check-in document which gives directions for my pet(s) care while boarding. I will not hold Seneca Animal Hospital liable for consequences resulting in my directives.

I further understand that SAH will take the utmost care to follow my directives but that the safety of SAH personnel, other boarding guests and my own pet's safety will supersede my directives.

I understand that I am financially responsible for all fees for boarding, products, and services to which I have given consent to in either writing or verbally.

\_\_\_\_\_  
Signature (Owner/Agent)

\_\_\_\_\_  
Date